



**Forum: Dépannage**

**Topic: ATTENTION !! ATTENTION PLANTAGE AOMEI Backupper Standard v.3.1**

**Subject: Re: ATTENTION !! ATTENTION PLANTAGE AOMEI Backupper Standard v.3.1**

Publié par: Colok

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Voici leur réponse:Citation :

Hello Colok,

We are very sorry for the problem you encountered. As for this problem, please create a bootable PE disk, then boot your computer from the bootable disk. After booting successfully, please click Start, enter and run regedit, then click File on the top menu--Import to load this file to the registry:

C:\windowssystem32\config\system

The next, please follow this path:

HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\Class\{71a27cdd-812a-11d0-bec7-08002be2092f} then delete the ambakdrv under UpperFilters in the right column. After that, you may boot your computer.

In addition, we have updated the version 3.1 file on the site, please download the new file to install:

<http://www.backup-utility.com/downloads.html>

Sincerely sorry for the inconvenience has caused you.

If you have any other questions or suggestions, please feel free to contact us back.

Si vous n'arrivez plus à démarrer, il faut créer un disque de boot PE, puis démarrer dessus...

\* Pour résumer, il y a une clé du registre à modifier avant d'éteindre le PC :

**HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\Class\{71a27cdd-812a-11d0-bec7-08002be2092f}** puis il faut supprimer **ambakdrv** dans la colonne de droite sous UpperFilters

Ils viennent de mettre en ligne une nouvelle version qui corrige ce problème! [Voir ici](#)