



Forum: Windows 10

Topic: Ecran bleu sous Windows 10.

Subject: Ecran bleu sous Windows 10.

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Bonjour

J'ai, il y a quelques jours, dû faire face à un écran bleu, lorsque j'utilisais Windows 10 : j'effectuais une analyse avec Dr Web Curelt si ma mémoire est bonne.

J'ai donc voulu analyser cet écran bleu, en installant WhoCrashed.

Voici le résultat :

On Sat 26/11/2016 09:53:10 your computer crashed
crash dump file: C:\WindowsMinidump112616-8875-01.dmp
This was probably caused by the following module: dxgkrnl.sys (dxgkrnl+0x22D0F)
Bugcheck code: 0x100000EA (0xFFFFD38C4A633800, 0x0, 0x0, 0x0)
Error: THREAD_STUCK_IN_DEVICE_DRIVER_M
file path: C:\Windowssystem32\drivers\dxgkrnl.sys
product: Microsoft® Windows® Operating System
company: Microsoft Corporation
description: DirectX Graphics Kernel
Bug check description: This indicates that a thread in a device driver is endlessly spinning.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in a standard Microsoft module. Your system configuration may be incorrect.
Possibly this problem is caused by another driver on your system that cannot be identified at this time.

On Sat 26/11/2016 09:53:10 your computer crashed
crash dump file: C:\Windowsmemory.dmp
This was probably caused by the following module: atikmdag.sys (atikmdag+0x50930)
Bugcheck code: 0xEA (0xFFFFD38C4A633800, 0x0, 0x0, 0x0)
Error: THREAD_STUCK_IN_DEVICE_DRIVER
file path: C:\Windowssystem32\drivers\atikmdag.sys
product: ATI Radeon Family
company: Advanced Micro Devices, Inc.
description: ATI Radeon Kernel Mode Driver
Bug check description: This indicates that a thread in a device driver is endlessly spinning.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
A third party driver was identified as the probable root cause of this system error. It is suggested you

look for an update for the following driver: atikmdag.sys (ATI Radeon Kernel Mode Driver, Advanced Micro Devices, Inc.).

Google query: Advanced Micro Devices, Inc. THREAD_STUCK_IN_DEVICE_DRIVER

Alors est-ce forcément le driver de la carte graphique qui s'avère foireux ? Car c'est bien la dernière mise à jour installée !

Merci