

Forum: Windows 10

Topic: Win 10 évitez la Maj KB4022716 avec Comodo Subject: Re: Win 10 évitez la Maj KB4022716 avec Comodo

Publié par: MGPROD

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Communiqué officiel de Comodo antivirus :

Please read before updating to Microsoft Update KB4022716(OS Build 15063.447)

« on: Today at 08:41:11 AM »

Hi All.

We stronly advise Comodo users not to update to latest MS update KB4022716, which is available for Windows 10 users till they have new fixed version of Comodo internet security products installed.

Affected Products:

- Comodo Internet Security / Comodo Antivirus / Comodo Firewall (Affected versions: v6246 and below)
- Comodo Cloud Antivirus (Affected versions: v533 and below)
- Internet Security Essentials (Affected versions: v81 and below)
- Comodo Secure Shopping (Affected versions: v97 and below)

Possible Problems:

In case you have updated to MS update KB4022716 prior to updating to latest fixed version of Comodo products, following issues may appear:

- Crashing browsers
- May not be able to login to Windows

Resolution:

If you are able to login, you can uninstall Comodo and re-install latest fixed Comodo version. Else you need to go to Windows Safe Mode and uninstall Comodo product or re-store system to state before Comodo product was installed.

Reason:

There are unexpected changes in last MS update KB4022716, which are incompatible with Comodo products.

We are working on hot-fix and will be providing release candidates in next few hrs.

We are extremely sorry for the inconvenience caused.

Thanks

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